

Risk communication in radiological terrorism

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Overview

- Radiological vs nuclear terrorism
- Risk perception and why it matters
- Public responses to radiological incidents
- Public responses to a hypothetical radiological attack
- Improving risk communication

Radiological vs nuclear terrorism



Why do public perceptions matter?

- Public reactions can be a major determinant of the overall **economic, social, physical** and **psychological** impact of a terrorist incident
- By influencing risk perception, effective communication can improve post-terrorism outcomes by:
 - Reducing unnecessary care-seeking by unthreatened populations
 - Enhancing likelihood that at risk populations will take protective actions
 - Reducing rumours and fear
 - Maintaining public trust and confidence / increasing co-operation

Factors that influence risk perception

- Voluntary vs **involuntary**
- Familiar vs **unfamiliar**
- Control vs **lack of control**
- Fair vs **not fair**
- Natural vs **technological**
- Ongoing risk vs **dread risk**



Additional factors

- Lack of information about probability of risks
- Affect heuristics (risk as feelings) v risk analysis (public v expert)
- Extent of expert agreement
- Proximity



How will the public respond?



Discouraging non-optimal responses



The PIRATE project

<http://www.pirateproject.eu/>

A two year project assessing public intentions and information needs following biological and **radiological terrorism** (smallpox and **RED**) with 3 partners:

Public Health England



(formerly



)

King's College London

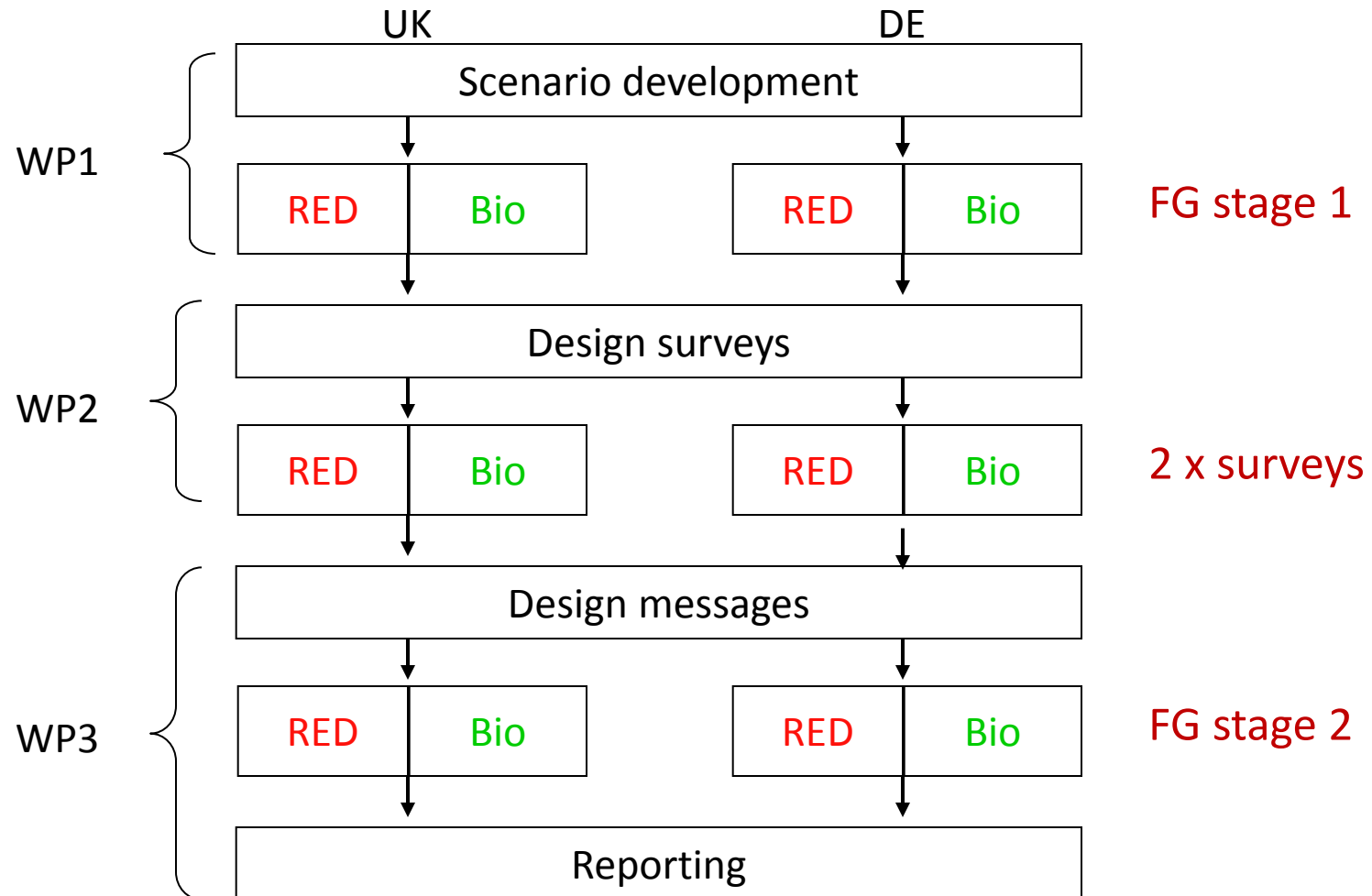


DIALOGIK (University of Stuttgart)



With financial support from the Prevention of and Fight Against Crime Programme
European Commission - Directorate-General Justice, Freedom and Security

PIRATE methodology



PIRATE focus group method

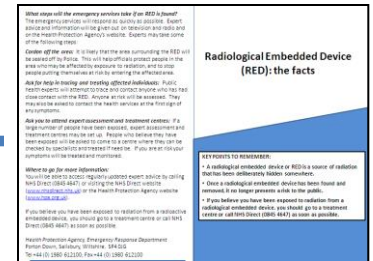


**Inject 2:
Immediate**

**PHASE 2:
Leaflet inject
Extended health and government official messages**



**Inject 3:
6pm that evening**



**Inject 4:
3 weeks later**



PIRATE – Key issues identified in RED FGs

- **Low levels of knowledge about radiation** - radiological terrorism associated with nuclear bombs and disasters (Hiroshima, Chernobyl)
- **No awareness of REDs** - initially assumed incident a hoax as package had not 'gone off'
- **Key concerns** - severity, contagion, pervasiveness
- Majority of participants indicated a **fairly resilient response** / that they would continue with their daily routine, but a **sizeable minority would unnecessarily attend monitoring centres**
- **Info needs** - 'expert' information about health and security
- Positive response to 'independent scientist' where comments resonated with existing concerns

PIRATE – Impact of interventions

- Reduced concern about cordon size, incident severity and no quarantine (based on more information about the device)
- Reduced intention to unnecessarily attend monitoring centres (based on increased understanding re: likelihood of personal impact)
- Increased scepticism in relation to the ‘independent’ scientist (based on official information received)
- Response to leaflet intervention:
 - Leaflets generally viewed favourably – tangible / credible
 - Some concern that leaflets signal seriousness of issue

Improving communication



- Re-think the 'worried well' ('low risk patients')
- Develop formal partnership with media (ahead of event)
- Use trusted communicators (and validators)
- Provide information that is
 - Targeted at encouraging specific behaviours
 - Consistent and regularly updated
 - Clear and accurate

Conclusions for effective risk communication

- Effective public communication is an essential part of preparing for and responding to a radiological terrorist attack
- Effective communication should be targeted at encouraging specific behaviours
- Change in behaviours to reduce risk should be regarded as rational actions rather than panic
- Behavioural interventions must take into account public perceptions about:
 - The event
 - The efficacy of recommended behaviours
 - The ease of recommended behaviours
 - The cost of recommended behaviours
 - Those who are tasked with communicating the response
- Generic principles of risk communication may need some adaptation for particular contexts

Further project information



<http://www.pirateproject.eu/>



<http://cietoolkit.fs-server.com/>



<http://r-futures.ecs.soton.ac.uk/overview/>

[PRACTICE]

<http://www.practice-fp7-security.eu/>

NHS
National Institute for Health Research *The Health Protection Research Unit in Emergency Preparedness and Response at King's College London*

<http://epr.hpru.nihr.ac.uk/>

 **PRIME**
Preventing, Interdicting and Mitigating Extremism

<http://www.fp7-prime.eu/>

Thank you!

For further information, please contact me at
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