



**Energy Community Regulatory Board
Customer Working Group**

**Annex on the 5th CEER Benchmarking Report –
Quality of Electricity Supply in the Energy Community**

Jasmina Trhulj

ECRB CWG member

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The Energy Community

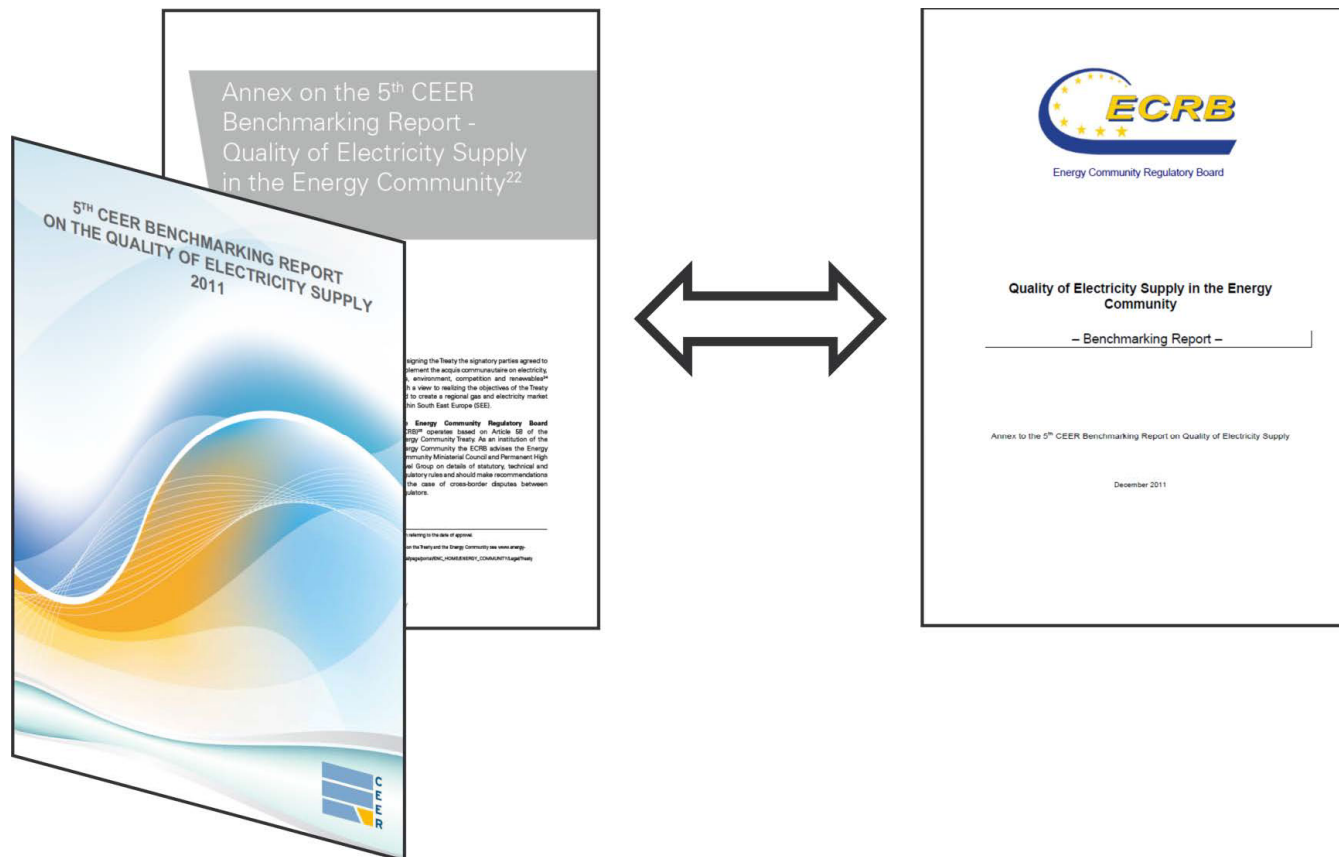


EnC Contracting Parties:

- Albania
- Bosnia and Herzegovina
- Croatia
- FYR of Macedonia
- Moldova
- Montenegro
- Serbia
- UNMIK
- Ukraine
- Moldova

Report

- The first common report of the CEER and ECRB
- The first “in-depth” benchmarking of QoS in the EnC



Benefits of ECRB participation in 5th CEER QoS BR



- Cooperation between EU MSs and EnC CPs
- Cooperation between CEER and ECRB
- Networking of experts from EU MSs and EnC CPs
- Bridging the gaps between EU MSs and EnC CPs in QoS:
 - ✓ data collection and auditing
 - ✓ monitoring and reporting
 - ✓ performance and regulation
- Further development of national QoS regulation and harmonization among EnC CPs based on the findings and recommendations from the Report