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Outline

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- Key objectives
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 - Geography
 - Funding
- National context
 - Policy
 - Financial mechanisms
- How we deliver
 - Advice line & Outreach
 - Delivery Process
 - High level local strategy Interreg Build2LowCarbon
 - Low level local strategy Marketing and community partnerships





Established: 2001

Geography: Gloucestershire & South Gloucestershire

Households given energy advice: >100,000

Properties retrofitted: >41,000

Lifetime financial savings: >£188m





Key Objective A:

To minimise the impact on the Health Service in relation to illness caused as a result of cold damp homes by enabling residents to live in affordable, comfortable homes independently, for longer.





Key Objective B:

Through the delivery of energy advice and energy saving measures in the home, Warm & Well will continue to alleviate fuel poverty and reduce the carbon emissions of households supported.



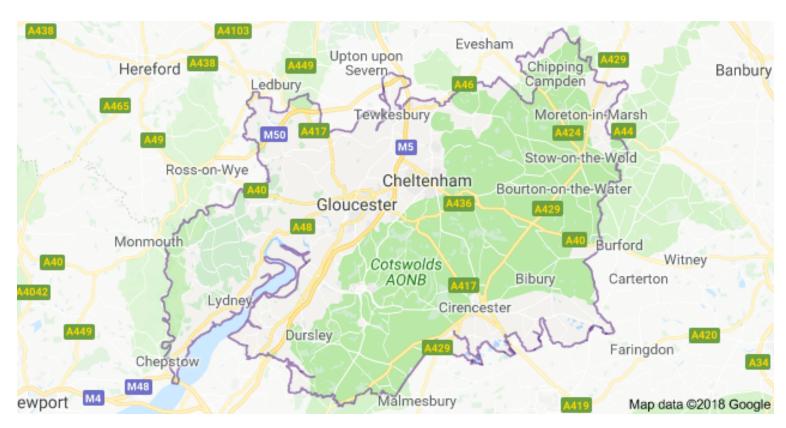


Key Objective C:

To maximise the level of external funding secured for Gloucestershire and South Gloucestershire by ensuring Warm & Well meets the specific objectives of national funding opportunities (ECO and other Government Initiatives).



Geography





Funding – Health & Housing







National Context - Policy

- Policy in place since 2001
- New definition Low Income, High Cost

People are regarded to be in fuel poverty if:

- They have required fuel costs that are above average (the national median level), and
- Were they to spend that amount they would be left with a residual income below the official poverty line.

This also uses a fuel poverty gap - i.e. the difference between a household's 'modelled' (average) bill and what their bill would need to be for them to no longer be fuel poor



National Context - Policy

National Energy Action - Lobbying the government for more radical and innovative solutions as well as increasing financial investment

Hills Report 2012 – Getting the measure of fuel poverty https://www.gov.uk/government/publications/final-report-of-the-fuel-poverty-review

Fuel Poverty Strategy for England 2015 – Cutting the Cost of Keeping Warm https://www.gov.uk/government/publications/cutting-the-cost-of-keeping-warm

NICE guidelines 2015 (Health) - https://www.nice.org.uk/guidance/ng6

Each Home Counts 2016 (Standards) - http://www.eachhomecounts.com/



National Context – Financial Mechanism

UK's largest and most successful Financial Mechanism

Energy Company Obligation £640m per annum

- Help to Heat (benefits)
- Local Authority Flex (low income or priority groups)
- Carbon Emission Reduction Obligation (non-benefits)
- Home Heating Carbon Reduction Obligation (heating low income and vulnerable households)

Since **2010** approx. **5.5m** households have been helped and it's previous incarnations



How we deliver – Advice Line & Outreach







Home

About Us

Advice

Grants and Funding

Installers

News

Contact Us





How we deliver – Delivery Process

Marketing/ Outreach Engagement

Freephone/ Email

Energy Advice Grant Eligibility Check Blend local and national grants

Home Visit

Data mining and follow up



High Level Local Strategy - Build2LowCarbon

Key Stakeholder led Regional Action Plan to address

- Innovation
- Professionalising the construction sector
 - Energy Poverty
 - New Financial Instruments

Incorporating good practices from around Europe via bi-lateral meetings





Low Level Local Strategy – Marketing and Community Partnerships

Social Media – Case Studies, Comment on Policy, Selling Ourselves

Joint Working – More aligned strategic work with other Energy Agencies, formal partnerships with other advice agencies to offer a more holistic service



Thanks

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