

# Smart Metering in Finland

European Conference on Smart Metering  
Deployment in the EU

26 June 2014

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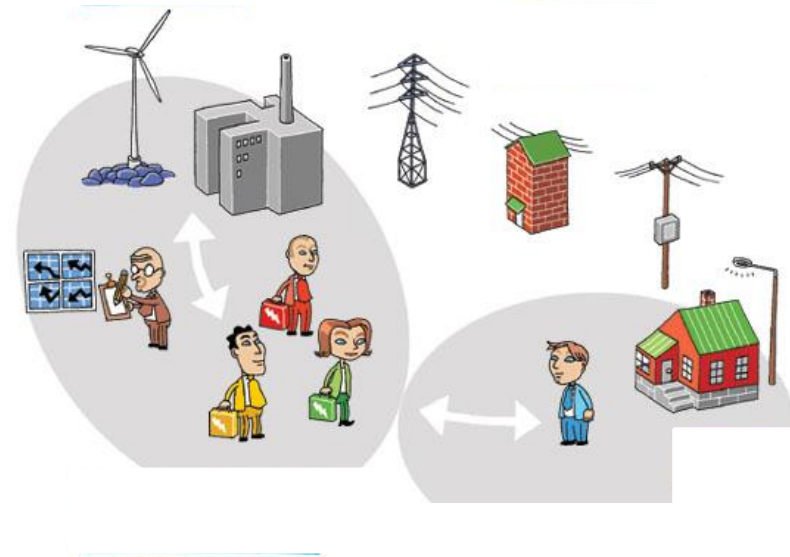
# Facts about Finland

- 5,4 million inhabitants (17<sup>th</sup> in EU27)
- Area 338 000 km<sup>2</sup> (5<sup>th</sup> in EU 27)
- High energy consumption per capita
  - high share of manufacturing industry, EU's coldest Member State, long distances within the country and to the EU and other markets
- High energy efficiency in buildings (triple windows etc.)
- Electricity consumption 80...90 TWh/a
  - 3.4 million metering points
- District heat consumption 30...35 TWh/a
  - Ca. 46% of all space heating
  - 2.7 million people living in district heated buildings
  - 140 000 end customers



# Electricity retail market in Finland

- Over 80 DSOs of different size
- Approximately 30 active suppliers operating nationally
- Second lowest household electricity prices when expressed in purchasing power standards and 12<sup>th</sup> lowest when expressed in euro (Eurostat, 2013)
- Supplier switching is easy and free of charge for customers
- Annual switching rate about 10%



# Hourly metering in Finland

## Requirements for electricity metering

- Requirements set in the legislation (66/2009) for the metering
  - remote reading daily
  - shall register over 3 minute black-out time
  - remote demand response feature (1 relay)
  - data storage in DSO systems
  - security of data (meters and systems)
  - Same set of data has to sent to suppliers, balance settlement and customers day after delivery
  - 3rd parties may access the data free of charge (customers acceptance required)
- Customers have access to their hourly measurements via web service by DSO
- Standard open interface for real time consumption data has to be provided from the meter on customer request



# Hourly metering in Finland

(electricity)

- DSOs are responsible for metering, several metering service providers
- From the beginning of 2014 ca **97%\* within AMR** (Automatic Meter Reading). Legal requirement 80%
  - DSOs are aiming at 100% coverage of AMR
  - **Smart metering roll-out was initiated by the industry!**
- AMR meters (97% of meters) are read daily, Non-AMR meters 3 times a year.
- **Balance settlement is based on daily read hourly values** for all customers with AMR (97%) and on type-loading curves for customers without AMR (3%)
- Balance settlement window open for 14 days after delivery (final data)



*\*DSO questionnaire, November 2013*



# Hourly metering in Finland

## Positive experiences for the customers

(electricity)

- Billing based on actual consumption (not annually reconciled estimates)
  - Electricity bills are a lot easier to understand and you only pay for what you use
  - Instant feed-back from energy efficiency measures
- Automatic connection and disconnection
  - Quicker and cheaper connection and disconnections in different market situation (e.g. move in)
- New services and products (most require hourly settlement)
  - Innovative pricing: spot price, peak power price, fixed price - basically any pricing method the customer wants!
  - Possibility to develop more cost reflective network tariffs
  - New services: and home demand side management automation services, reporting services and in home displays, suppliers buying micro generated electricity (voluntary, market based approach, no subsidies)
- Better information to customers about network status – interruptions
- The platform is now ready for the innovative market!



# Examples of new products

**ANYWHERE. ELENIA MUKANA.**

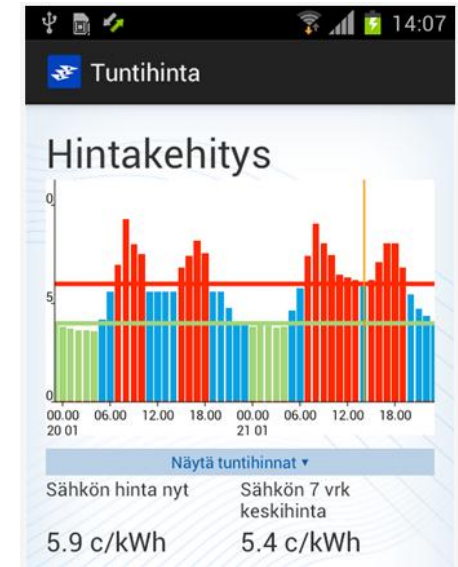
Elenia Mukana – a new unique mobile service for you.

You can:

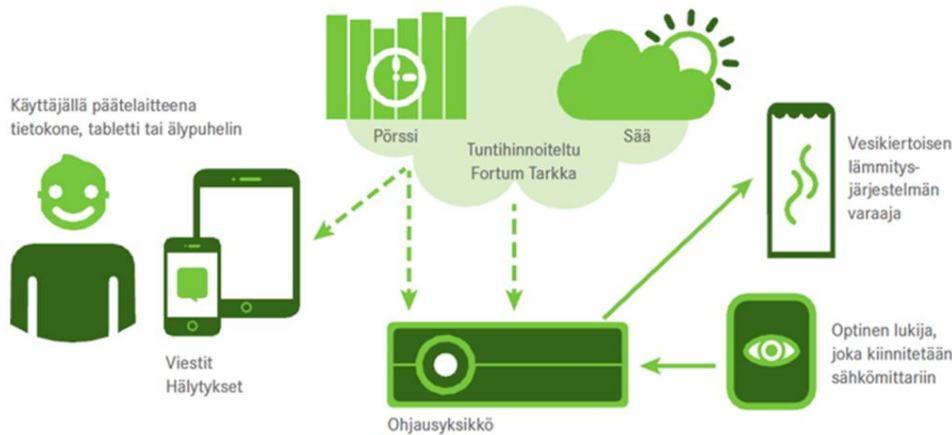
- monitor your electricity consumption hourly
- check if electricity is on at your home or leisure house
- take a picture of faults threatening the electricity network and send it to us

Join the forerunners!

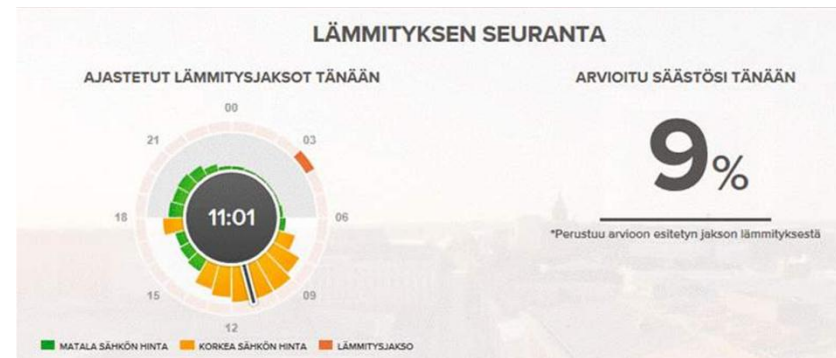
*Elenia Mukana*



*Fingrid, Tuntihinta*



*Fortum Fiksu*



*Helsingin Energia Termo*



# Customers get information

Example of a DSO's web service, daily view (Helsingin Energia www.helen.fi)





# Customers get information

Example of a DSO's web service, comparison to similar customers  
(Helsingin Energia [www.helen.fi](http://www.helen.fi))



# Price comparison tool



<http://www.sahkonhinta.fi>



Jämförelse av elpriser > Sök prisuppgifter > Resultaten av prisjämförelsen

## Käyttämäsi hakuehdot: \_sv

Årsförbrukning (kWh) 3500  
Ursprunget till leverantörernas el Obegränsad  
Säkringsstorlek 3x25A  
Förbrukningsställe Permanent bostad

[Tillbaka](#) [Ny jämförelse](#) [Precisera jämförelsen](#) [Information om förnybara energikällor](#)

## Produkter som gäller tillsvidare (5.3.2014)

Elförsäljarna kan ändra det hittills giltiga priset för avtal som gäller tillsvidare efter det att kontraktet har trätt i kraft. Var noga med att följa utvecklingen av ditt elpris regelbundet och jämför det med andra tillgängliga priser.

Säljare	Produktnamn	Totalt €/år	Medelpris cent/kWh	Ursprunget till leverantörernas el	Tilläggsuppgifter	Erbjudandets utgångsdatum
220 Energia Oy	<a href="#">Perus - Talvialet Voita kylpyläviikonloppu!</a>	174,65	4,99			Tillsvidare ikraft varande
Market Energia Sähkönyynti Oy	<a href="#">Market Tapio</a>	175,00	5,00			Tillsvidare ikraft varande
Market Energia Sähkönyynti Oy	<a href="#">Market Ahti</a>	192,15	5,49			Tillsvidare ikraft varande
Pohjois-Karjalan Sähkö Oy	<a href="#">PKS Optimi perushinnaston maaliskuun hinta</a>	215,84	6,17			Tillsvidare ikraft varande
KSS Energia Oy	<a href="#">KSS Prime</a>	216,25	6,18			Tillsvidare ikraft varande
Vaasan Sähkö Oy	<a href="#">Yleissähkö</a>	238,14	6,80			Tillsvidare ikraft varande
Leppäkosken Energia Oy	<a href="#">Yleissähkö YMPÄRISTÖ</a>	239,00	6,83			Tillsvidare ikraft varande
Kokkolan Energia	<a href="#">Yleissähkö Up</a>	241,58	6,90			Tillsvidare ikraft varande
Forssan Energia Oy	<a href="#">ForE KUUKAUSI yksiaika</a>	244,30	6,98			Tillsvidare ikraft varande
Kymenlaakson Sähkö Oy	<a href="#">Varttikymppi Yleissähkö</a>	249,61	7,13			Tillsvidare ikraft varande
Kokkolan Energia	<a href="#">Ekoyleissähkö Up</a>		7,25			Tillsvidare ikraft varande
KSS Energia Oy	<a href="#">KSS PrimeVartti</a>		7,29			Tillsvidare ikraft varande

Origin of the electricity

Buy electricity from the customer



# Utilising smart metering in network monitoring

- AMR-DMS integration allows the extension of remotely monitored network to cover the low voltage network
  - Verification of power supply at customer premises
  - Recognition of zero conductor faults, phase faults and faults in the customer network
  - Location of broken medium voltage conductors



- Shortens outage duration and improves efficiency
- Improves customer service
- Reduces unnecessary visits to customer sites
- Improves safety



## Remotely monitored network with AMR-DMS integration

## Remotely monitored network earlier

High voltage network



Medium voltage network



Low voltage network



Substations



Distribution transformers



Customers

# Heat metering in Finland

## (district heat)

- District heat company is responsible for metering
- There is no requirements in the legislation regarding smart metering of heat **BUT**
- **80% of all customers have a remote read meter in place**, either monthly or hourly metering data.
- A few district heat companies still have manually read meters or self read meters (the customers themselves read the meters and then inform the company of the readings)

*Example of a heat web service  
monthly data (left) – hourly data (right)*

